

Private Healthcare Facilities
902 Kitty Hawk Rd, Ste 170487
Universal City TX 78148-3825
866-996-2340

Financial Assistance Plain Language Summary

Private Healthcare Facilities (PHF) provides free care to eligible patients who receive emergency or other medically necessary care from our hospital facilities and our providers. Financial Assistance is only available for eligible services billed by PHF.

Assistance offered:

Generally, a patient will be eligible for assistance if their family income is at or below 200% of Federal Poverty Guidelines (FPG). Hardship cases will be reviewed for possible qualification.

How to Apply:

Free copies of the PHF Financial Assistance Policy and the Financial Assistance Application are available several ways:

- At all PHF registration desks (including facility and provider locations)
- By calling Customer Service at 866-996-2340
- Via email request to admin@privatehealthcarefacilities.com
- On PHF website at www.privatehealthcarecenters.com

Assistance will be provided in completing applications if needed. Complete applications should be turned into the business office or mailed to:

Private Healthcare Facilities
Financial Assistance
902 Kitty Hawk Rd, Ste 170487
Universal City TX 78148-3825

Or email to admin@privatehealthcarefacilities.com Translations:

The Financial Assistance Application, our Financial Assistance Policy and this Plain Language Summary are also available in Spanish at the locations noted above.